Aetna Tools

Our medical plan carrier Aetna provides several tools designed to help you stay on top of your health care benefits.

Find In-Network Providers

You can use Aetna's Find a Doctor directory at **aetna.com** to find doctors and hospitals that are in-network with Aetna. Simply go to **aetna.com** and click the "Find a Doctor" link on the top of the page.

For YU employees prior to January 1, 2022:

- Go to **aetna.com**.
- Click on the arrow next to Individuals.
- Under "Quick Links" click "Find a Doctor."
- Locate the "Guests" section and click "Plan for an Employer." Do not click on "member login" since that will automatically bring you to your current **Aetna plan**.
- Enter your zip code, city, state or county in the box "Enter location here" and click "Search."
- To search for an **EPO** provider scroll to "Aetna Premier Care Network" and find "2022 Plan Providers" then select "Aetna Premier Care Network Plus (APCN Plus) – Open Access Aetna Select."
- To search for a **PPO** or **HDHP** provider scroll to "Aetna Open Access Plans" and select "Aetna Choice POS II (Open Access)."
- You can search for providers by specialty, name and more filters.

After January 1, 2022, you can find in-network providers when you log in to your online Aetna account. To create your account starting after January 1st:

- Go to **aetna.com**, and click "Login" in the upper right corner.
- On the new screen locate the "Don't have an account?" section and click "Register."

If you are having trouble locating in-network providers online, call the Aetna Concierge at **855-333-6825**.

Aetna Member Website

Log in to the Aetna member website at **aetna.com** to manage all your medical plan benefits:

- **Find care:** Search network providers, find a walk-in clinic, change your doctor, see past activity.
- **Manage your claims:** View and sort claims, pay your provider, get a claims breakdown.
- **See coverage and costs:** Get coverage details, see out-of-pocket costs, compare costs, read doctor reviews.
- **Manage your prescriptions:** Find a pharmacy, order medicine, see what's covered, learn side effects, ask a pharmacist.
- **Stay healthy:** Take a health assessment, use a health coach, start a wellness program, get treatment options, get discounts on gyms, vision and more.

Aetna Health℠ App

This app is your all-in-one resource for the healthcare information you need. Use it to search for providers, get medical procedure cost estimates, pay claims and track spending toward meeting your deductible, access your member ID card whenever you need it, and more. To receive a link to download the Aetna Health℠ app, **text "AETNA" to 90156**, or search "Aetna Health" in your smartphone app store.