

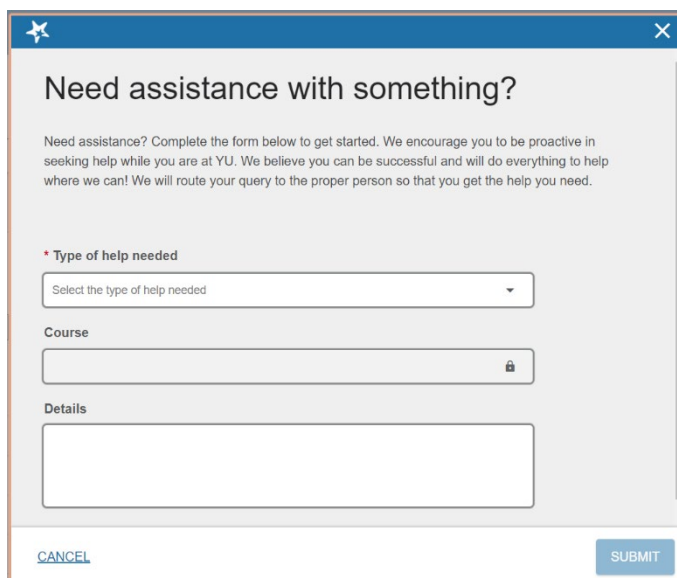
## Not sure what you need?

Sometimes you might have a question or need and you are not sure who to ask or what department to go to. We've got a solution for that!

## Raise Your Hand to Request Help

Select **Raise Your Hand** from the navigation menu or dashboard to see information about where to go for assistance.

From here, you will be asked to provide additional information such as the type of help you are requesting, the related course (if applicable), and a description.



The screenshot shows a web form titled "Need assistance with something?". The form includes a header with a star icon and a close button. Below the title is a paragraph of text: "Need assistance? Complete the form below to get started. We encourage you to be proactive in seeking help while you are at YU. We believe you can be successful and will do everything to help where we can! We will route your query to the proper person so that you get the help you need." The form contains three main input fields: a dropdown menu labeled "\* Type of help needed" with the placeholder text "Select the type of help needed", a text input field labeled "Course" with a lock icon, and a larger text input field labeled "Details". At the bottom of the form, there are two buttons: "CANCEL" and "SUBMIT".

We encourage you to make your description as detailed as possible to ensure you get the appropriate help needed. Click **Submit** to submit your request when done.

## What if I need more help?

If you are not able to find what you need within the portal or have more questions about using it, feel free to reach out to [joe.bednarsh@yu.edu](mailto:joe.bednarsh@yu.edu) with other questions. For questions regarding a flag, please contact your advisor.